

Do your thing at NT-ware Enterprise Solutions GmbH in Stuttgart.

We're the makers of NT-ware COSMOS, a corporate solution for integrating, automating, and monitoring business processes and applications. Since August 2019 we've been a subsidiary of NT-ware Systemprogrammierungs-GmbH, an innovation partner and member of the Canon Group in Bad Iburg, Osnabrück that develops state-of-the-art software for print and scan management. These developments are made from scratch through constant dialog with colleagues in New York, Singapore, and Tokyo. With our highly flexible working environment and our pioneering approaches regarding time, space, and equipment, we are a fount of ideas for newer and better solutions.

IT SPECIALIST (M/F/D) FOR SYSTEM/TECHNICAL SUPPORT

This sounds amazing!

Are you versed in MS/Oracle SQL (language, database servers), Microsoft OS (servers and workstations), and Linux servers (Suse Linux or Red Hat)? Do you maybe even have relevant certification? Are you just as well versed in network technology (e.g., Wireshark, TCP Monitoring) and VMware ESXi as you are in handling support-ticket systems (ideally Atlassian Jira)? Do you have a ravenous desire to get to the bottom of technical issues and inspire customers with your solutions? And have you already proved your skills in IT support?

Are you at the beginning of your professional career? We are always on the lookout for new talents and would therefore love to receive your on-spec application!

Of course!

Experience? Is something I'd like to gain with NT-ware.

At NT-ware, you'll meet a friendly technical and support team made up of delightfully easy-going people from over 35 nations. At each of our locations, we put our heads together to develop, test, and implement exciting ideas. By the way: What is your English like?

I love it!

English is not really my strong point.

With us, you can go all out.

- In our Quality Assurance & Support department, you'll be engaged in third-level support for reseller/system integrators to assist with our enterprise software.
- Your focus in this will be post-sales support and, to a lesser degree, assisting the pre-sales and implementation teams.
- In short, you'll be a valuable installation helper and troubleshooter for customers in EMEA and worldwide.
- In addition, you'll get involved in various quality-assurance activities, including for the ongoing development of our QA infrastructure.

No worries. We offer in-house language courses taught by certified instructors so you can quickly brush up on your English skills.

That sounds perfect. Is there any information about the perks and benefits?

I don't think this is the right job for me :(

That's too bad. Good luck on your job search!

Any perks and benefits? Of course. We offer a super-flexible, highly modern and well-equipped workspace with a company bonus plan, continued professional development opportunities, driver safety training, job bike leasing, fitness studio cooperation, the option to work from home, when required electrically height-adjustable desks and much more... Convinced?

Are you looking for more good reasons to join NT-ware? You can find more information about our corporate culture at www.nt-ware.com.

Definitely!

Does this sound like you?

Then take the leap and apply! Your contact is Sabine Zimmer, HR manager, tel.: +49 5403 7243 202

Apply now:
write to jobs@nt-ware.com